

Home Page

The screenshot shows the BSNL Online Telephone Directory home page. At the top, there is a header with the BSNL logo and the text 'भारत संचार निगम लिमिटेड' and 'BHARAT SANCHAR NIGAM LIMITED'. Navigation links for Home, Faq, About Us, and Hindi are present. The main content area includes a 'Telephone Directory' banner, a 'State-wise Telephone Directory' section with a list of states, and a disclaimer.

Logo



URL

http://www.bsnl.co.in/opencms/bsnl/BSNL/directory_services/online_telephone_directory.html

Subject

India - Telephone - Directories

Accessibility

Free

Language

English  & Hindi 

Publisher

Bharat Sanchar Nigam Limited

Brief History

Bharat Sanchar Nigam Ltd. was incorporated on 15th September 2000. It took over the business of providing of telecom services and network management from the erstwhile Central Government Departments of Telecom Services (DTS) and Telecom Operations (DTO), with effect from 1st October 2000 on going concern basis. It is

one of the largest & leading public sector units providing comprehensive range of telecom services in India.

Scope and Coverage

This online directory covers the lists of numbers of all states of India. It provides the facilities to search all India National Subscriber Dialing (NSD) codes and world International Subscriber Dialing (ISD) codes. Telephone directories of main four metro cities i.e. Chennai, Delhi, Mumbai & Calcutta are provided here. This website also provides facilities to view bills, to complaint any booking regarding phones, to pay bills through online etc.

Kind of Information

After clicking on the name of a particular state, different types of search facilities can be seen there like: name search, telephone search, address search, public utility search, organization search, profession search, quick search, STD code search, ISD code search, and special no. search, BSNL employee Search etc. Some mandatory fields have to be filled in each type of search. Such as at the time of “telephone search”, following mandatory fields are to be filled:

Telephone Search

* - Mandatory

Current/Prev. No.* : Enter No. without STD Code(eg: 2465906)
For partial search enter last 4 digits

City* : Enter City Name

Important toll free numbers are enlisted here. Information about company, Board of Directors, HRD and finance, annual reports are given also.

Instructions to avail different types of landline, mobile and broadband services are given here in detail. As for example to take a new landline connection, one should follow the path :

Home - Services - Landline - New Telephone Connection

New Telephone Connection

Apply Online For New Telephone Connection

Special Features

- This website provides maps of Secondary Switching areas(SSAs) of BSNL
- FAQ and feedback facilities are provided.

Arrangement Pattern In case of state-wise telephone directories, names of states are arranged alphabetically. Such as:
Andman & Nicobar
Andhra Pradesh
Arunachal Pradesh
Assam
Bihar
Chhattisgarh
Gujarat
Goa
Jammu and Kashmir
Jharkhand
Kerala

Remarks BSNL has installed Quality Telecom Network in the country and it is the only service provider, making focused efforts & planned initiatives to bridge the rural-urban digital divide in ICT sector. It can be concluded that this website is very helpful tool to know the detail of the owner of BSNL number. This website also provides online service facilities like bill payment, online recharge etc.

Comparable Tools ➤ Airtel Directory (<http://tmdirectory.airtel.in/AirtelDirectory/>)

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